Addressing the Auditor Independence Puzzle: Regulatory Models and Proposal for Reform

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Auditors play a major role in corporate governance and capital markets. Ex ante, auditors facilitate firms’ access to finance by fostering trust among public investors. Ex post, auditors can prevent misbehavior and prevent financial fraud by corporate insiders. In order to fulfill these goals, however, in addition to having the adequate knowledge and expertise, auditors must perform their functions in an independent manner. However, auditors often find themselves in situation where their actual independence or their independence in appearance is compromised (sometimes without a conscious decision or the auditor necessarily realizing the problem). For example, non-audit services may contribute to such conflicts. Moreover, the mere fact that the audited corporation typically selects the auditor raises questions about whether the system is set up for truly independent audits. Policymakers and scholars around the world have attempted to solve the auditor independence puzzle through a variety of mechanisms, including prohibitions of certain services, auditor rotation, and more recently breaking up of audit firms and the empowerment of shareholders. This paper argues that none of these solutions is entirely convincing. Drawing from the corporate governance, law and economics, and accounting literatures, this paper proposes a new model to strengthen auditor independence. We argue that future reform should emphasize three primary pillars for the benefit of public investors, but also for the promotion of firms’ access to finance and the development of capital markets. First, in controlled firms, auditors should be elected with a majority-of-the-minority vote. Second, the role, composition of the audit committee are crucial to strengthen auditor independence. Third, policymakers must pay close attention to the internal governance and compensation systems of audit firms. We argue that increased transparency of audit firms is essential to enhance the independence and credibility of auditors.

Keywords: auditing, accounting, Big 4, Enron, Sarbanes-Oxley, EU Audit Directive, EU Audit Regulation, gatekeepers, quasi-rents, auditor rotation, non-audit services, majority-of-the-minority approval, auditor compensation, transparency reports, audit firm governance

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Addressing the Auditor Independence Puzzle: Regulatory Models and Proposal for Reform

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Abstract:

Auditors play a major role in corporate governance and capital markets. Ex ante, auditors facilitate firms’ access to finance by fostering trust among public investors. Ex post, auditors can prevent misbehavior and prevent financial fraud by corporate insiders. In order to fulfill these goals, however, in addition to having the adequate knowledge and expertise, auditors must perform their functions in an independent manner. However, auditors often find themselves in situation where their actual independence or their independence in appearance is compromised (sometimes without a conscious decision or the auditor necessarily realizing the problem). For example, non-audit services may contribute to such conflicts. Moreover, the mere fact that the audited corporation typically selects the auditor raises questions about whether the system is set up for truly independent audits. Policymakers and scholars around the world have attempted to solve the auditor independence puzzle through a variety of mechanisms, including prohibitions of certain services, auditor rotation, and more recently breaking up of audit firms and the empowerment of shareholders. This paper argues that none of these solutions is entirely convincing. Drawing from the corporate governance, law and economics, and accounting literatures, this paper proposes a new model to strengthen auditor independence. We argue that future reform should emphasize three primary pillars for the benefit of public investors, but also for the promotion of firms' access to finance and the development of capital markets. First, in controlled firms, auditors should be elected with a majority-of-the-minority vote. Second, the role, composition of the audit committee are crucial to strengthen auditor independence. Third, policymakers must pay close attention to the internal governance and compensation systems of audit firms. We argue that increased transparency of audit firms is essential to enhance the independence and credibility of auditors.

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1. **Introduction**

Auditing has long been understood as an important element of corporate governance. Both US Securities Law and EU Company Law have long required financial statements of publicly traded corporations to be reviewed by independent professionals, and EU law (and the law of its Member States), as well as other jurisdictions in Asia and Latin America, has extended this requirement also to larger privately held firms. Virtually all major jurisdictions provide for a mandatory audit of the financial statements of publicly traded firms.

The external audit, performed by a professionally trained CPA, is intended to provide another layer of review in order to ensure to accuracy of a firm’s financial statements, thus facilitating a more information efficient pricing of the firm’s securities in the capital market and enabling investors to gain sufficient confidence to purchase the company’s securities. Over the past 30 years, however, public confidence in auditors has repeatedly received severe blows in the

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1 Securities Exchange Act § 13(a)(2), 15 U.S.C. § 78m(a)(2) (requiring “such annual reports (and such copies thereof), certified if required by the rules and regulations of the Commission by independent public accountants, and such quarterly reports (and such copies thereof), as the Commission may prescribe.”); SEC Rule 14a-3(b), 17 C.F.R. § 240.14a-3 (requiring the disclosure of audited financial statements with proxy statements of an issuer); Form 10-K, 17 C.F.R. § 249.310, Item 8 (requiring financial statements in accordance with regulation S-X); Regulation S-X, 17 C.F.R. § 210.1-02(a)(1) (defining the audit report required by the SEC).


3 In Asia and Latin America, audits are usually required to both public companies and large private companies. In Singapore, for example, see sections 201(8) and 207 of the Companies Act requires companies to audit their financial statements (only “small business” can be exempted). Similar requirements have been adopted in Hong Kong since the enactment of a new Companies Ordinance in 2014. In Latin America, for example, see article 203 of the Colombian Commercial Code (requiring audited financial statement for all companies), and article 13, paragraph 2, of the Law 43/1990 (establishing exemptions for small companies). In Chile, see article 52 of the Companies Act (Law N° 18.046).
public eye. Many major jurisdictions have seen accounting scandals involving fraudulent conduct by management that auditors did not discover. The most famous examples are Enron and WorldCom, which blew up in the United States in 2001 and 2002 and led to the Sarbanes-Oxley Act of 2002. In Europe, in Parmalat scandal in Italy became known in 2003, where auditors had failed to uncover massive tunneling transactions between the firm and members of the family controlling it. The European Union responded to this and other scandals with a completely new Audit Directive in 2006, which was occasionally dubbed “Euro-SOX” because it took considerable inspiration in US law. Its requirements were expanded with a major amendment in 2014 and supplemented with an EU Audit Regulation applying to publicly traded firms and some others. 

Auditing thus remains in a state of perennial reform. In this article, we attempt to shed light on the trajectory of these reforms across countries and suggest a number of new avenues policymakers might explore in the coming years, drawing mainly from the debates in the US and Europe. Section 2 describes the economics of auditor independence, drawing on two models developed in the law and economics literature and the accounting literature, concluding with theoretical explanations of waiting audits sometimes fail. Section 3 evaluates traditional responses to audit failures. Section 4 discusses proposals that have been discussed recently. Section 5 highlights proposals that so far have received little attention and suggests some new ideas for reform. Section 6 summarizes and concludes.

2. The law and economics of auditor independence

2.1. Auditing and capital markets

At least in theory, auditing serves a simple and useful purpose in publicly traded firms. If auditing increases the confidence investors have in the fact that financial statements fairly represent a company’s financial position, they will put a premium on securities by issuers providing audited financial statements. Correspondingly, companies seeking to tap capital markets should seek to commit to their investors by voluntarily providing audited financial statements.
statements to investors in order to reduce their costs of capital. Auditing thus fits neatly into the agency model of the firm: Agency cost is created by the conflict of interest between the manager and the outside shareholder. In classic agency theory, there are three types of costs: monitoring cost, bonding cost, and the deadweight loss resulting from the (remaining) information asymmetries. Within this relationship, an audit could be seen as a monitoring mechanism implemented by the principal. Given that auditors are usually selected by management, auditors can be seen as a bonding mechanism introduced by the agent to credibly testify that they are doing their job well and reduce agency cost. Managers should benefit from this, given that it is typically in their interest to lower the firm’s cost of capital. Indeed, historically, precursors to auditing existed in medieval merchant’s guilds, the earliest overseas trade joint stock companies, and coalesced into a profession dealing with the financial statements of publicly traded firms in the UK and the US in the late 19th Century before legal requirements were enacted. Even today, firms not subject to a mandatory audit sometimes voluntarily submit to one, for example at the behest of creditors. A credible audit can send a signal to investors that a firm’s financial statements fairly present its financial position. Theory suggests that, in the absence of a credible commitment mechanism, all firms will have an incentive to overinflate their earnings. In light of this rationale, one would suspect that market conditions, auditing as an institution should develop organically and evolve to an efficient design.

So much for the theory. Auditing, however, is not a neutral technology, but the auditor is an independent economic actor reacting to his own incentive structure. Thus, the auditor in turn creates agency cost. First, the auditor might “shirk”, i.e. by not conducting the audit with the thoroughness demanded by generally accepted auditing standards (GAAS). In this case, the problem is one of what is called “audit quality” in accounting terminology. Second, the auditor might collude with management to the detriment of outsiders, e.g. by failing to report a violation of generally accepted accounting principles (GAAP). In this case, the issue is one of “auditor independence.”

Investors may recognize these problems and act accordingly. The existence of various market frictions seem to justify the regulation of auditors. First, investors might not effectively punish audit firms for malpractice, even when trust is both the goal of, and the basis for, the audit


business.\textsuperscript{19} Audit firms that do not fully internalizing the costs of their decisions will be subject to moral hazard. Second, the existence of asymmetries of information, rational apathy and collective action problems faced by public investors may also reduce the incentives potentially faced by audit firms to take steps to minimize ex ante the risk of committing misbehavior or providing a poor quality work. Third, the fact patterns creating independence problems for auditors and reduce their incentives to do a good job are often highly complex and hard to understand for investors. Even sophisticated institutional investors may not see through them in all cases, given that the complexity of the relationship between the auditor and the audited firm may at times be difficult to understand. For example, a repeated engagement of the same audit firm with a particular client may compromise the auditor’s independence. At the same time, audit quality might benefit from the auditor’s greater familiarity with the client. While sophisticated investors are likely aware of both effects, they will not necessarily know how these costs and benefits compare in the specific case, given that this assessment would require considerable information about the firm. Overall, since the auditor’s work can affect firms’ access to finance and the development of capital markets, and markets are not likely to price the benefits of audit services accurately, there are power reasons to regulate auditors.

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Law and economics theory and accounting theory have each developed models exploring the incentives of the auditor in this context. While the gatekeeper model (from law and economics) would at first glance seem to suggests that auditors have an incentive to perform audits independently, the quasi-rent model (from accounting theory) illustrates the incentives of an auditor to retain a client, and hence an inherent danger to independent audits. Below we provide a description of each of the two models (section 2.2 for the gatekeeper model, 2.3 for the quasi-rent model), and we suggest a reconciliation between the two models (section 2.4). This synthesis provides a better basis for policy issues related to auditing.

2.2. Auditors as gatekeepers

The legal literature has long described auditors as “gatekeepers”.\textsuperscript{20} This term was originally coined by Reinier Kraakman, who used it more generally to describe intermediaries – third parties – “who are able to disrupt misconduct by withholding their cooperation from wrongdoers” in a business law context.\textsuperscript{21} Shareholders and other users of financial statements expect financial statements to provide a fair presentation of the financial position of the company and rely on them when making investment decision. The firm’s top managers ultimately bear the responsibility for drawing up financial statements, but often have incentives to shed a particularly favorable light on their company’s financial situation, including managerial compensation and the evaluation of their performance by the market and investors.\textsuperscript{22} A number of mechanisms seek to balance these incentives and to keep management honest. Most of all, securities law provides for civil liability, regulatory enforcement actions and criminal penalties, which in combination aim at rectifying inaccurate disclosures and at deterring managerial wrongdoing. However, the

\textsuperscript{19} Regarding the (often lacking) effectiveness of reputational sections see infra notes 26-38 and accompanying text.


\textsuperscript{22} Under the semi-strong version of the efficient capital markets hypothesis, publicly available information such as financial statements is reflected by the stock price. See, e.g. JOHN ARMOUR ET AL., PRINCIPLES OF FINANCIAL REGULATION 102-105 (2016); Martin Gelter, Global Securities Litigation and Enforcement, in GLOBAL SECURITIES LITIGATION AND ENFORCEMENT 1, 69-70 (Pierre-Henri Conac & Martin Gelter eds. 2019).
more dire the situation in the firm becomes, and the stronger the incentives for managers get to lie to investors by embellishing their financial statements, the less likely they are to ensure to set appropriate incentives to report truthfully. It is not always possible to deter wrongdoing with penalties. For example, the likelihood of detection may be very small, and managers who are obviously biased analysts of their own firm’s financial situation may underestimate it further. Penalties may be uncertain and implemented with low probability, and far in the future.

The key point in the gatekeeper strategy is that the auditor (or other gatekeeper) does not have the same high-powered incentives as the person with the primary obligation. Because the auditor’s payment or career does not hinge on the same high-powered incentives as the managers’, potential sanctions will dissuade an auditor more easily than a manager because she has a lot to lose, but little to gain from wrongdoing. A gatekeeper strategy is effective when there is a large difference in relative cost of deterrence, i.e. when the firm’s managers are hard to deter compared to the auditor.

Gatekeeper theory tends to emphasize two deterrent factors. First, a gatekeeper can be subject to liability to the intended beneficiaries of her activity. Second, and possibly more importantly, the literature often defines gatekeepers as reputational intermediaries. As repeat players, gatekeepers vie for additional professional engagements. Once the beneficiaries of the gatekeeper’s activity learn that a gatekeeper lacks integrity, her report will lose much of its value. Some studies have in fact identified a negative impact on the stock prices of clients audited by accounting firms involved in well-publicized accounting scandals. Rational gatekeeper should therefore be incentivized by the desire to keep their reputation pristine. The risk of losing a large number of clients and maybe even one’s entire professional standing should in theory vastly outweigh anything a dishonest client might be able to offer to a corrupt, wealth-maximizing auditor.

The exit of an accounting firm from the market due to scandal is an extreme version of loss of reputation. Famously, Arthur Anderson, one of the “Big 5” accounting firms at the time, collapsed during the Enron crisis. After its initial conviction for obstruction of justice, the firm

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23 See, e.g. Choi, supra note 15, at 920 (“third party screening for fraud has the most value when substitute antifraud mechanisms are at their weakest”); Coffee, supra note 20, at 308, 309-310.

24 Choi, supra note 15, at 920; John C. Coffee, Jr., Understanding Enron: It’s About the Gatekeepers, Stupid, 57 BUS. LAW. 1403, 1405 (2002).


27 Coffee, id., at 9; also see Watts & Zimmerman, supra note 12, at 615, pointing out that the probability of breaches being reported needs to be greater than zero for the audit to reduce agency costs of management.


29 Coffee, supra note 20, at 309-310; Tuch, supra note 10, at 1596; Gadinis & Mangels, supra note 26, at 811 (noting the limited role of regulatory sanctions in light of reputational incentives according to the theory).

30 Arthur Anderson had 2,300 audit clients prior to Enron. See Coffee, supra note 20, at, at 310.

was no longer allowed to audit publicly traded firms because of the felony conviction. Consequently, despite the subsequent reversal of the conviction by the US Supreme Court, the firm had lost its reputational basis as well as its staff that had migrated to other firms, and it was facing securities class actions. However, it is not clear if a large firm has ever left the market exclusively because of loss of reputation. Laventhol & Horvath, a large firm in the second tier just below what were then the “Big 8”, exited because of a money damage awards following a scandal during the savings and loans crisis in 1991. KPMG, one of the remaining “Big 4”, avoided a noisy exit in 2005 when prosecutors decided to go after individual partners rather than a firm in a criminal tax shelter scheme. It appears that in all cases the outcome was driven by the interplay between legal and reputational consequences.

* * *

Gatekeeper theory provides an attractive analytical framework, but it cannot explain the conduct of audit firms alone. First, in light of the strong deterrent effect the reputational capital should of a (former) Big 5 firm should exert in theory, one would not expect scandals such as Enron or WorldCom to happen. Otherwise, the Big Four would have lost numerous clients due to major and minor scandals to which in recent years involving the collapse of some of their clients. Second, reputation may not always disseminate through the market, and perceptions of impropriety in the case of alleged malfeasance may differ. Third, reputation is at best a “noisy signal.” The theory helps little in determining how strong exactly the deterrent effect of a possible loss of reputation is, or how strong it needs to be.

2.3. Quasi-rent theory and auditor selection

2.3.1. The auditor’s incentive to retain a client

To analyze auditor independence, the accounting literature theory sometimes uses the “quasi-rent model”, whose original form was presented by DeAngelo in 1981. “Quasi-rents” 32 SEC Rules of Practice, 17 C.F.R. § 201.102(e).


35 Cunningham, id., at 1700-01.

36 Cunningham, id., at 1700-01.

37 Assaf Hamdani, Gatekeeper Liability, 77 S. CAL. L. REV. 53, 113 (2003); Kim, supra note 20, at 424-25; see also Coffee, supra note 24, at 1405 (“experience over the 1990s suggests that professional gatekeepers do acquiesce in managerial fraud”).

38 These collapses or financial scandals include BHS (PwC), Carrillion (KPMG), Rolls-Royce (KMPG), in the United Kingdom and Quindell (KPMG) in the United Kingdom, Abengoa (Deloitte) and Bankia (Deloitte) in Spain, the National Australian Bank (EY) in Australia, Satyam (PwC) and Infrastructure Leasing and Financial Services (Deloitte and KPMG) in India, Toshiba (EY) in Japan, Petrobras (PwC) in Brazil, and Xerox (KPMG) and Kmart (PwC) in the United States. Other incidents should have also affected the reputation of audit firms such as, e.g., the illicit use of PCAOB data and cheating on training exams that led KPMG to a $50 million penalty (see https://www.sec.gov/news/press-release/2019-95).

39 Tuch, supra note 10, at 1614.

40 Kraakman, supra note 21, at 97.

41 DeAngelo, supra note 18; Linda Elizabeth DeAngelo, Auditor Size and Quality, 3 J. ACCT. & ECON. 183 (1981); see also DeFond & Zhang, supra note 28, at 311 (surveying the literature on quasi-rents).
represent the present value for an auditor to be rehired in future years after an initial audit engagement. An incumbent auditor enjoys an advantage over competing audit firms because an audit requires a start-up cost. Members of the audit team have to familiarize themselves with the company’s accounting procedures and check the initial figures in the balance sheet, while in future years they can rely this client-specific experience and knowledge. Since other auditors have not made these start-up expenses, auditor and auditee are in a bilateral monopoly that is difficult to break.

The audited firm will prefer to retain the current auditor because of transactions costs (such as running a search) resulting from a switch, and because the incumbent auditor can offer a lower price than competitors. To be hired for the first time, auditors charge a “lowball” price in the first year, but their competitive advantage allows them to keep potential competitors at bay while charging a price above the annual cost in future years. Because of competition, auditors do not extract economic rents from the audited client, but only “quasi-rents” that compensate them for the lowball in the first year. This pricing structure is not necessarily an abuse by the audit industry, but rather a consequence of declining marginal cost of follow-up audits.

2.3.2. Dangers to auditor independence and the selection of the auditor

Regulators have sometimes seen “low-balling” as a danger to auditor independence, and quasi-rent theory seems to suggest that it is impossible to achieve. The auditor’s monopolistic ability to extract quasi-rents should create incentives to hang on to a client to extend this economic advantage. Being seen as insufficiently cooperative from the clients perspective could put an auditor at risk for not being reappointed in the following year. Upon closer inspection, whether this concern holds water depends largely on the appointment process.

First, many jurisdictions provide for mandatory disclosure in the event of the removal of an auditor. In the United States, issuers must disclose when an auditor resigns, indicates not to stand for re-election or is dismissed. The firm must disclose whether the accountant resigned, declined to stand for reelection or was dismissed, and whether the accountant had issued an adverse opinion or qualified audit opinion. The disclosures also must describe disagreements with the auditor. Firing a recalcitrant auditor thus becomes a “high visibility sanction” which should deter managers from using it as a threat to bring the auditor in line with their opinion.

The EU Audit Directive is similar in this respect but seems to rely on regulation rather than disclosure. Member States must “ensure that statutory auditors or audit firms may be dismissed only where there are proper grounds” (which do not include mere disagreements about

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43 DeAngelo, supra note 41, at 188.
44 DeAngelo, supra note 18, at 119-121; DeAngelo, supra note 41, at 188.
46 DeAngelo, supra note 18, at 113. Most recently, low-balling has been criticized by the SEC in the release amending auditor independence rules [Release No. 33-7919, Section III.C.2.a(i)] and Coffee, supra note 25, at 28-29 and supra note 18, at 14-15. See also Fischel, supra note 13, at 1053.
47 DeAngelo, supra note 41, at 190.
accounting treatments or audit procedures). Moreover, the audited firm must inform the regulator responsible for supervising auditors of a resignation or dismissal and must provide an explanation. However, given that EU law does not generally require disclosure, such a removal may go under the radar of the market. Moreover, it does not address the question of non-reappointment – i.e. what happens when an audit firm is not invited back after the completion of an audit.

Second, a key question is who decides about the appointment and removal of the auditor. For example, in the US the audit committee – which is itself subject to independence requirements – is also responsible for the auditor’s selection could suggest that the committee is likewise be in charge of replacing the auditor. Similarly, the EU Audit Directive requires a proposal by the audit committee for the selection of the auditor. However, reliance on the audit committee raises a number of other questions, such as whether the committee itself is sufficiently independent.

The involvement of shareholders in the selection process might provide an additional check. Unlike US law, the EU Audit Directive requires a shareholder vote and envisions an enhancement of independence through selection by shareholders. The same ideas echoes in the theoretical literature. Some models integrate the quasi-rent approach into the agency environment, with a principal appointing an auditor to monitor an agent-manager. With the auditor having an incentive to retain the client because of the quasi-rent, the principal can then discipline the auditor by threatening him with removal. Low-balling thus creates a bond set aside by the auditor when he defers part of the first period’s audit fee to future periods. In the case of collusion, the auditor is not only subject to liability, but also loses the bond. The larger the bond, the stronger will the auditor’s incentives be to maintain a high degree of audit quality and independence.

In practice, it is rarely shareholders who actively select the auditor. Even under the EU Directive, shareholders at best ratify a selection made in practice by management or an audit committee that may not be truly capable of independent judgment itself. The requirement of a shareholder vote may in fact do more harm than good: In most European countries (like in most countries around the world), publicly traded companies are usually dominated by controlling

50 EU Audit Directive, art. 38(1).
51 EU Audit Directive, art. 38(2).
53 Audit Directive, art. 41(3) (applying only to “public interest entities”, i.e. publicly traded firm and some others).
54 E.g. Lauren M. Cunningham, Auditor Ratification: Can’t Get No (Dis)satisfaction, 31 ACCT. HOR. 159 (2017) (“More than 90 percent of Russell 3000 companies voluntarily ask shareholders to ratify the company’s choice of auditor […] as a matter of ‘good corporate governance’”).
55 Audit Directive, art. 37(1).
57 Lee & Gu, supra note 56, at 545.
58 Id., at 539-540, 545.
59 In particular, in the context of interested party transactions, the Delaware courts are typically suspicious of supposedly disinterested directors’ ability to provide an independent business judgment in the presence of controlling shareholders. See, e.g. In re Pure Res., Inc., S’holders Litig., 808 A.2d 421, 436 (Del. Ch. 2002) (analogizing the controlling shareholder to an “800-pound gorilla whose urgent hunger for the rest of the bananas is likely to frighten less powerful primates like putatively independent directors who might well have been hand-picked by the gorilla”); see generally Lucian A. Bebchuk & Assaf Hamdani, Independent Directors and Controlling Shareholders, 165 U. PA. L. REV. 1271, 1286-1290 (2017).
shareholders or coalitions of large key shareholders on whose support management depends. A truly independent auditor would also need to be independent from dominant shareholder groups. It is therefore inconceivable that the shareholder vote would have beneficial effect for auditor independence.

2.4. Gatekeeper reputation and the market impact of quasi-rents

At first glance, the gatekeeper and quasi-rent models seem to have little in common. The former emphasizes the auditor’s reputational incentive to remain independent, whereas the latter shows how the cost structure of an auditor-client relationship puts independence at risk. It is, however, quite easily possible to reconcile the two models by analyzing an audit firm across multiple clients. If it draws quasi-rents from each engagement, then an accounting scandal puts quasi-rents from multiple auditor client relationships at risk. If, for example an auditor has clients, then her total quasi-rent would sum up to \( Q = \sum_{i=1}^{n} q_i \), where \( q_i \) is the quasi-rent at firm \( i \). If management at firm \( x \) puts pressure on the auditor to approve a problematic accounting choice, she would risk losing the quasi-rent amounting to \( q_x \). However, if a fully-fledged accounting scandal erupts with probability \( p \), she risks losing all the other quasi-rents. In other words, a rational auditor would accede to the client’s demands if \( q_x > p \cdot \sum_{i=1, i \neq x}^{n} q_i \), i.e. when the benefit from client \( x \) exceeds the (probabilistic) loss of the benefit of all of the other clients in the event of a scandal.

Consequently, an auditor’s quasi-rents with other clients, i.e. his position in the market overall, constitutes the reputational bond that should secure her independence. This has a number of consequences. First, whether an auditor has incentives to remain independent depends on how important the client in question is to her. An auditor with a one-client practice that provides all of her income is unlikely to be in the economic position to act independently. Empirical findings show that larger offices of audit firms tend to provide higher audit quality. By contrast, an auditor with a large market share and diversified client base should in theory have a strong


61 Coffee, supra note 20, at 332-333; Coffee, supra note 5, at 207-208 (contrasting the role of auditors in dispersed and concentrated ownership regimes).

62 E.g. Arruñada & Paz-Ares, supra note 45, at 49; Arruñada, supra note 45, at 520.

63 Jong-Hag Choi, Chansog (Francis) Kim, Jeong-Bon Kim & Yoonseok Zang, Audit Office Size, Audit Quality, and Audit Pricing, 29 AUDITING 73 (2010); Jere R. Francis, Paul N. Michas & Michael D. Yu, Office Size of Big 4 Auditors and Client Restatements, 30 CONT. ACCT. RES. 1626 (2013).
incentive to act independently with respect to each individual client.\textsuperscript{64} Moreover, if gatekeepers are under strong pressure to keep their price close to cost, they may have incentives to shirk on quality.\textsuperscript{65} This is not to say that an oligopolistic market structure is necessarily optimal. On the one hand, market concentration may be in part a function of the complexity of accounting standards. Larger accounting firms may be better able to train staff and spread the cost of keeping about with the requirements set by the applicable GAAP across many clients. On the other hand, market concentration may enable auditors to increase fees.\textsuperscript{66} It may also have the impact of reducing competition on audit quality.\textsuperscript{67} Consequently, market structure likely entails a tradeoff: If audit firms are too small, there is no deterrent reputational sanction, and they may not be able to use economics of scale. If audit firms are too big, audit quality may suffer from lack of competition.\textsuperscript{68}

Second, if regulatory intervention can increase the probability of detection ($p$), auditors will have stronger incentives to uncover misrepresentations. Professor John Coffee has suggested that a decreased likelihood of securities litigation against auditors and other gatekeepers (because of changes in the case law and the PSLRA of 1995) during the 1990s was one of the factors that led to a deterioration of audit quality and an increased number of restatements of earnings.\textsuperscript{69} While liability as such may not add much to reputation in terms of the deterrent effect on auditors, the a lawsuit and the ensuing negative publicity could trigger a reputational sanction. However, if the probability of detection of gatekeeper failure is quite low, as some have argued,\textsuperscript{70} theory would dictate that additional sanctions are necessary for deterrence. With the collapse of the audit firm as the potential sanction, it is virtually impossible to implement additional sanctions.\textsuperscript{71}

Third, an auditor’s independence could be compromised if she draws additional benefits from an audit-client relationship. A client’s management might be able to add to the amount of the quasi-rent $q_x$ by sweetening the deal with contracts for additional non-audit services (NAS). This could compromise the auditor’s independence.\textsuperscript{72} However, if all of the other clients do the same in the same proportion, then in theory the relative weights in the equation showing the auditor’s incentives will be unchanged, and the auditor will be just as independent as before.\textsuperscript{73} If one client consumes a disproportionate amount of NAS, this may compromise the auditor’s independence. A key question is how strongly dependent the auditor is on a specific client.

Fourth, and most importantly, this analysis highlights the necessity to determine who the functional gatekeeper is. Coffee, in his analysis of the Enron scandal, suggests that Arthur Anderson’s Houston office was strongly dependent on its biggest client, Enron, to an extent that

\textsuperscript{64} Arruñada, \textit{supra} note 45, at 520; Kim, \textit{supra} note 20, at 431; Gadinis & Mangels, \textit{supra} note 26, at 815; \textit{see also} Fischel, \textit{supra} note 13, at 1053; Choi, \textit{supra} note 15, at 942-3, 959-60.

\textsuperscript{65} Choi, \textit{id.}, at 941-42.

\textsuperscript{66} Choi, \textit{id.}, at 943-945. Choi’s model (which applies to gatekeepers in general) suggests that this will lead some producers not to attempt to produce high-quality products. However, this assumes that they can avoid certification cost to a gatekeeper and selling an uncertified low-quality product, which is not possible in the audit market. We discuss effects of audit market concentration in more detail below in section 4.1.

\textsuperscript{67} Coffee, \textit{supra} note 24, at 1414-15.

\textsuperscript{68} COFFEE, \textit{supra} note 5, at 318.

\textsuperscript{69} Coffee, \textit{supra} note 24, at 1409; Coffee, \textit{supra} note 20, at 311-315, 318-321; \textit{see also} Gadinis & Mangels, \textit{supra} note 26, at 814 (noting the low probability of detection).

\textsuperscript{70} Gadinis & Mangels, \textit{supra} note 26, at 817.

\textsuperscript{71} Gadinis & Mangels, \textit{id.}, at 818.

\textsuperscript{72} E.g. Coffee, \textit{supra} note 24, at 1411.

\textsuperscript{73} Arruñada, \textit{supra} note 45, at 520.
it could be described as a one-client practice.\textsuperscript{74} Sure, Arthur Anderson had considerable reputational capital at stake worldwide and therefore should have had strong reputational incentives. However, Anderson’s staff in Houston most likely did not internalize this full incentive before the scandal. The advantage of “cooperating” with Enron’s management may have outweighed the risk of reputational loss from an ex ante perspective. Hence, the key problem was an internal agency problem within the accounting firm. Individual auditors making key decisions do not have incentives that would be optimal from the perspective of the audit firm as a whole. Individual professionals within gatekeepers firms are often responsible for gatekeeper failure. On the one hand, long-term relationships between audit firm staff and managers and accountants in the audited company may develop into collegial relations or even friendships, which makes them less likely to resist problematic accounting treatments or even outright illegal conduct.\textsuperscript{75} If individual professionals are under pressure to grow specific client accounts, the advantages of acquiescing to client wishes are thus borne in part by the individual professionals. By contrast, the firm may continue to bear the reputational disadvantages, the reputational intermediary strategy is bound to fail.\textsuperscript{76}

3. Traditional responses to the auditors’ independence puzzle (and why they all fail)

3.1. Introduction

Auditor independence has been promoted through a variety of mechanisms. On the one hand, there are certain strategies commonly used across jurisdictions. These strategies include supervision, disclosure obligations, disqualification of auditors, fines, civil liability and, in cases involving fraud, even criminal sanctions. This section provides a comparative perspective on strategies that have been tried across countries over the years. In the following sections, we discuss the imposition of auditor rotation and bans of certain services.

3.2. Rotation models

One of the most common tools to enhance auditor independence has been auditor rotation, which is sometimes mandated by law or regulation.\textsuperscript{77} Internal rotation takes place when the audit partner leading the audit process changes after a number of years, but the audit firm remains the same. This type of rotation is justified on two primary grounds. First, rotation seeks to address the internal governance problem in audit firms.\textsuperscript{78} Second, they are also justified due to the loss of

\textsuperscript{74} Coffee, \textit{supra} note 20, at 322. See also Coffee, \textit{supra} note 24, at 1415-16; Kim, \textit{supra} note 20, at 431.

\textsuperscript{75} Gadinis & Mangels, \textit{supra} note 26, at 816.

\textsuperscript{76} See also Tad Miller, \textit{Do We Need to Consider the Individual Auditor when Discussing Auditor Independence? 5 Acct., Aud. & Accountability J. 74, 79-80 (1992)} (modelling audit firm’s and partner’s different interest in a client relationship).

\textsuperscript{77} See, e.g. EU Audit Regulation, art. 17 (requiring rotations of audit firms after 10 years, and rotation of audit partners after 7 years in the context of public-interest entities). While internal rotations have been imposed in most countries around the world, including the United States, the European Union, China and Singapore, the external rotations have been implemented just in a few jurisdictions, including the European Union and Brazil. Usually, the period of internal rotation is between 5 to 7 years, depending on the jurisdiction, while the period of external rotations goes from 5 years (Brazil, United States) to 10 years (European Union). See Mara Cameran, Giulia Negri & Angela Pettinicchio, \textit{The audit mandatory rotation rule: The state of art}, 3(2) J. Fin. Persp. (2015); John Armour, Gérard Hertig, & Hideki Kanda, \textit{Transactions with Creditors}, in \textit{The Anatomy of Corporate Law: A Comparative and Functional Approach} 123 (3rd ed., OUP, John Armour, Luca Enriques et al, 2017). Sarbanes-Oxley Act of 2002, § 203 (amending § 10A of the Securities Act of 1934 to require audit partner rotation after 5 years).

\textsuperscript{78} Some empirical studies actually suggest that changing audit partners may create positive effects. See Henry Laurion, Alastair Lawrence & James Ryans, \textit{U.S. Audit Partner Rotations}, 92 (3) Acct. Rev. 209 (2017) (identifying an increase in the number of restatement discoveries). For an analysis of the internal governance problem existing within audit firms and how to fix it, see section 4.2.3 below.
trust potentially faced by public investors if they observe that the same audit team who works on a daily basis with the audited firm has not changed over time. After all, long-term relationships may create familiarity, which may make the auditors lose their objectivity. Therefore, this factor, along with the inherent conflict of interests faced by auditors as a result of the fact of being paid by the client, may make public investors to be more skeptical about the impartiality of the auditor.

Thus, it should be in the interest of both companies and audit firms to change the audit partner and part (if not all) of its team, even if the replacement of the audit team generates new costs in terms of knowledge and familiarity with the audited firm. However, the fact that audit firms have not introduced it voluntarily suggests that either they do not have incentives to do so, or that their internal governance is not geared toward maximizing the joint interest of the firm. While audit firms may want to preserve quasi-rents across all audit clients, individual partners might not fully internalize the possible risk for the firm. After all, if the firm fails, or it loses part of its reputation, this might not fully reflect on audit partners who may even transition to a different firm. Arguably, internal rotation can bring the interests of individual audit partners better in line because their potential advantages from being captured by the audit client will be reduced to a few years at most. Consequently, many countries have decided to intervene by imposing internal rotations.

External rotation occurs when the entire audit firm changes. This type of rotation seeks to address the inherent conflict of interests between the audit firm and its client by limiting the period by which the audit firm can interact with, and getting fees from, the audited company. From a policy perspective, if the imposition of internal rotation can be challenged based on the private incentives held by audited companies and audit firms, there are still more arguments against the imposition of external rotation. First, changing the entire audit firm is more costly than internal rotation. On the one hand, it will force the new auditor to spend even more hours to become familiar with the client. On the other hand, it may require more coordination efforts between the new and the previous auditor. Therefore, since these costs will be charged to the client, the audited company will likely respond with an increase in the price of its good and services. As a result, this measure may make firms and investors worse off.

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79 This ‘familiarity threat’ is mentioned in section 100.10(d) of the IFAC Code of Ethics (available at https://www.ifac.org/system/files/publications/files/ifac-code-of-ethics-for.pdf).

80 See sections 2.4 and 4.2.3 of this paper.

81 These internal rotations have been implemented in most jurisdictions around the world, including the United States, the European Union, China and Singapore. Countries not imposing internal rotations include, for example, Brazil and South Korea. See Cameran et al., id., at 5-8.


83 To alleviate this concern, Art. 23(3) of the EU Audit Directive provides that an auditor or audit firm that has been replaced must provide the income auditor “with all relevant information concerning the audited entity and the most recent audit of that entity.”

84 See also Josep Garcia-Blandon, Josep Maria Argiles & Diego Ravenda, On the Relationship between Audit Tenure and Fees Paid to the Audit Firm and Audit Quality, forthcoming ACCCT. IN EUR. (2019) (finding that audit firm tenure is positively associated with audit quality, while individual auditor tenure is associated with a reduction in audit quality).
Second, the imposition of external rotation may make easier for the management to seek the most accommodating auditor more frequently. Third, from a theoretical perspective, it is not clear that a rotation requirement will reduce auditor’s dependence on specific clients. In the model outlined in section 2.3, a reduction of the auditor’s quasi-rents in a specific client because of external rotation is paralleled by the reduction of quasi-rents with all other clients subject to the same requirement. Thus, if an auditor has a diversified client base, rotation will not have an effect on the auditor’s economic incentives set by quasi-rents ceteris paribus. Finally, if having an auditor for a long period of time makes investors lose their trust, firms should have incentives to change auditors even if it is not required. For these reasons, it is not clear whether the imposition of external rotations is a desirable measure. That might explain why this rule has not been adopted by many jurisdictions, although the EU now requires it for publicly traded firms (and some others).

3.3. Prohibition of non-audit services

Audit firms usually provide a full range of professional non-audit services (NAS), including tax and consultancy work. The ability to provide these services can generate several types of benefits. On the level of the individual client, there are considerable economies of scope between audit services and related NAS, which create cost savings (relative to the separate provision of such services by a different firm), which can also be passed on to clients. In addition, NAS may increase the knowledge and expertise of auditors in many areas potentially useful to conduct an audit. On the market level, it can increase the profitability and competitiveness of audit firms. Thus, they will be in a better position to spend more resources on technology and human capital that can ultimately increase the quality of the auditor’s work.

However, while the possibility of providing a full range of professional services can create several benefits, it may also create problems. First, services provided to the auditor’s client may create more economic dependency if the auditor’s client portfolio is not diversified. To address this problem, regulators have often responded by limiting the fees potentially charged to a single client. For example, under EU law, fees received by an audit firm from a single client for non-audit services must not exceed 70% of audit fees over a three-year period. If a firm receives more than 15% of its total fees from a single client, this must be disclosed to the audit committee in order to discuss measures to mitigate dangers to independence.

Second, providing certain services may create a problem of ‘self-review’. In other words, sometimes auditors may provide professional services (e.g., tax, valuations) that may affect the company’s financial statements. Since the auditor’s primary role is verifying a company’s

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86 E.g. Arruñada & Paz-Ares, supra note 42, at 49.

87 Cameran et al., supra note 77.

88 EU Audit Regulation, art. 17(1). In the US, § 207 of the Sarbanes-Oxley Act of 2002 stipulated that the US General Accounting Office should study the merits of external rotation, but ultimately rejected it.

89 Arruñada, supra note 45, at 513-14.


91 See Arruñada & Paz-Ares, supra note 42.

92 EU Audit Regulation, art. 4.
financial statements and making sure that they fairly present the audited firm’s financial position according to generally accepted accounting principles, there will be clear conflict if the auditor has to review something previously prepared to the client. Obviously, preparing the client’s financial statement would be the most obvious conflict. However, there are more subtle ones that may affect the company’s financial statements, including valuations, implementation of systems of internal controls, and valuations. In jurisdictions with close book-tax conformity, tax services may create similar problems. Therefore, NAS services may not only threaten independence by tightening the economic ties to the client, but also by the fact that the auditor has to review its own work. Consequently, some legislatures have responded by restricting the types of NAS potentially provided to audit clients.

While the need to prohibit of NAS creating a self-review threat should be self-evident, attempts to limit economic dependence on clients often appear to miss the mark. Just as with quasi-rents from the provision of audit services (above section 2.3), a large firm with hundreds of clients will not normally be dependent on non-audit services provided to a specific client. Firms that provide audit-services to all clients will increase their quasi-rents overall and not be more or less dependent on any one of them. More importantly, individual audit partners or teams may be dependent even if the entire firm is not. Requiring the approval of non-audit services by the audit committee may be a step in the right direction if the committee looks not only at the independence of the audit firm, but the specific partner. Ultimately, the issue is one of the audit firm’s internal governance (see below section 5.3).

Even more controversial is the complete prohibition of NAS by licensed audited firms. This is a more extreme response that has not been implemented in any major jurisdiction, likely because services provided other clients do not create a threat to independence of audit clients. However, hiring an auditor for non-audit services can be a route for being hired for future audit work and the other way around. Prohibiting auditors from conducting non-audit services in

93 For this reason, it is one of the most relevant types of NAS traditionally prohibited. See, for example, EU Audit Regulation, art. 5; Sarbanes-Oxley Act § 201 in the US.


96 Note that unlike Sarbanes-Oxley Act § 201(g), EU Audit Regulation, art. 5(1)(a) prohibits most tax services.

97 See also Jere R. Francis, Are Auditors Compromised by Nonaudit Services? Assessing the Evidence, 23 CONT. ACCT. RES. 747 (2006); DeFond & Zhang, supra note 28, at 309 (both describing the empirical results on the impact of NAS on audit quality as inconclusive).

98 Arruñada, supra note 45, at 520.

99 Sarbanes-Oxley Act, § 201(h); Regulation S-X, 17 C.F.R § 210.2-01(c)(7)(i)(A); see also EU Audit Directive, art. 39(6)(e).


101 Doralt et al, id., at 94.

102 This argument has been made by the Labor Party in the United Kingdom to advocate for breaking up the Big Four. See MPs urge break-up of Big Four accountancy firms, Financial Times, 2 April 2019, available at https://www.ft.com/content/b7c0d144-5487-11e9-91f9-b6515a54c5b1 (accessed 27 August 2019).
general would force firms to separate their audit business from their consultancy business. As the provision of NAS can be beneficial for the quality and competitiveness of the audit profession, this solution would come at a heavy price.

The provision of NAS before an audit raises primarily a self-review threat, given that NAS tend to be more profitable. Consequently, rules prohibiting specific types of NAS seem most appropriate. These should apply in the abstract to previous years as long as the NAS still have an effect on the audited financial statements. At present, US law, which prohibits NAS only contemporaneously to the audit is underinclusive, while the EU Audit Regulation, which reaches back to the prior fiscal year, is better tailored to this threat. To be on the safer side, regulators could consider longer cooling-off periods.

NAS after the end of an audit engagement can affect economic independence when the audit firm provides audit services with the expectation of being hired in the future for consultancy work. Temporal limitations to provide NAS to previous audit clients should be long enough to undermine the value of any promise made by the company or the auditor. This would reduce the value of any promise for future hiring (considering that other circumstances may intervene, such as the replacement of the client’s management or new controlling shareholders). Prohibitions of several years after an audit would likely eliminate problem.

4. Recent proposals to deal with the auditors’ independence puzzle

The regulatory responses implemented to address the auditors’ independence puzzle do not seem to successfully solve the conflict of interest faced by auditors. For this reason, new proposals has been suggested in the past years, including the possibility of breaking up big audit firms, as well as increasing the power of public investors in the nomination of auditors. As it will be mentioned in section 4.1, these proposals can solve part of the problem. However, they still present some flaws. As a result, section 4.2 will propose a new model to deal with the auditors’ independence puzzle.

4.1. Break-up of audit firms

The United Kingdom has been recently discussing whether audit firms (particularly the Big Four) should be broken up. Namely, it has been argued that audit is often the route to have

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103 This proposal has actually been proposed by the Labor Party in the United Kingdom. See MPs urge break-up of Big Four accountancy firms, Financial Times, 2 April 2019, available at https://www.ft.com/content/b7c0d144-5487-11e9-91f9-b6515a54c5b1 (accessed 27 August 2019).
104 Supra notes 89-90 and accompanying text.
105 Sarbanes-Oxley Act, § 201(g); Regulation S-X, § 210.2-01(c)(4).
106 Art 5(1)(b) (extending prohibitions of certain NAS provided to public interest entities to the year preceding the audit).
107 See Monika Causholli, Dennis J. Chambers & Jeff L. Payne, Future non-audit services fee and audit quality, 31 CONT. ACCT. RES. 681 (2014) (finding that subsequent opportunities to provide NAS are associated with lower audit quality).
109 Following a number of corporate collapses including the demise of Carillion and BHS, the UK regulator has been seeking to address auditor independence. Cognizant of a high level of concentration in the audit industry (the Big Four audit 97% of the FTSE 350), the regulator considered breaking up the Big Four. While the Competition and Market Authority ultimately decided against this measure, the Labour Party official endorses a break-up. See COMPETITION & MARKETS AUTHORITY, STATUTORY AUDIT SERVICES MARKET STUDY, April 18, 2019, available at https://assets.publishing.service.gov.uk/media/5d03667d40f0b609ad3158c3/audit_final_report_02.pdf? ga=2.264723404.2118062599.1566879225-1197864597.1566879225; see also MPs urge break-up of Big Four accountancy firms,
access to consultancy services, and that the conflicts of interest between auditors and clients undermine the quality of the work and ultimately the value of audit to investors. Moreover, critics claim that since the audit industry is mainly controlled by the Big Four, these firms, in their situation of factual oligopoly, do not have incentives to provide top quality services.\textsuperscript{110} Breaking up audit firms aims at several goals. First, by reducing the size of the Big Four, the reform seeks to increase the quality of services because of competition. Second, it intends to force auditors to specialize on audit services. Finally, and perhaps more importantly, by prohibiting audit firms from providing non-audit services to existing or non-existing clients, this proposal would also reduce conflicts of interests.

This proposal faces a number of considerable objections. First, auditing financial statements is a difficult task that requires a broad set of skills, including expertise in accounting, statistics, business management, and tax, among other areas. As discussed in section 3.3, knowledge spillovers from NAS can increase their level of expertise for their work as auditors. Second, since audit firms would not be allowed to provide non-audit services, they will become less profitable. As a result, they might reduce their investments in technology and human capital, which could negatively affect audit quality over time. Third, the diminished accounting firms might find it more difficult to draw a talented workforce into the audit profession, given that NAS often provide the most interesting opportunities for talented professionals. Fourth, auditing large, often multinational clients requires international coordination, and typically clients prefer the same “Big 4” group as its auditor in all jurisdictions.

Fifth, as discussed above, concentration in the audit market may be inherent in the nature and cost of providing audit services. The complexity and ever-changing nature of accounting standards likely makes it costly and time-consuming to keep up. Large firms likely have an advantage over smaller firms because they can spread investment in knowledge and skills across many clients. Finally, if reputation and client diversification set important incentives for audit firms to preserve their independent position (above section 2.4), as suggested by gatekeeper theory, then a breakup of the industry into smaller firms could undercut the status of audit firms as “reputational intermediaries.” While in a large audit firm the tug-a-war between the overall interest of the firm and the individual interest of partners might put some breaks on the possible capture of specific partners by clients, this will no longer be true in small firms. Smaller firms might ultimately become quite dependent on specific clients, especially when these are multinational corporations with considerable bargaining power. Therefore, breaking up the audit industry could make economic independence problems worse and distract from the key problem, namely audit firm’s internal agency cost.

4.2. Empowerment of Shareholders

In a recent article, Professor John Coffee advocated for a new approach to auditor independence. First, he argued that the regulator should grade auditors. Second, public investors representing a certain percentage of the company’s equity (e.g., 10%) should be entitled to nominate a different auditor and place its nominee before the shareholders for a vote at the annual meeting. While institutional investors are usually described as passive investors,\textsuperscript{111} they often vote on generic issues of corporate governance that recur across their portfolios (e.g., board

Financial Times, 2 April 2019, at https://www.ft.com/content/b7c0d144-5487-11e9-91f9-b6515a54c5b1 (accessed 27 August 2019).

\textsuperscript{110} \textbf{COMPETITION \\& MARKETS AUTHORITY, \textit{id.}, at 25-26.}

diversity, climate change, etc.), in part because they can follow a common policy. Therefore, since the appointment of an auditor represents such a generic issue, they would engage in the election of auditors. In conjunction with institutional investors, Professor Coffee also argues that activist investors (such as hedge funds) and proxy advisors should also have incentives to engage in the process of appointing auditors. In the case of activist investors, getting involved in this process may be part of a larger strategy of presenting themselves as the shareholders’ champion and then seeking board representation. Therefore, they will be happy to play the role of instigators and bear the costs. In the case of proxy advisors, if the regulator grades the quality of an auditor’s work, it will be easier (and safer) for them to recommend a vote against these auditors. Therefore, they should also have incentives to engage in the appointment of auditors.

Even though this proposal would increase the accountability of auditors to public investors, it is unlikely to solve the auditors’ independence puzzle. First, unless this system is implemented in conjunction with a long temporal prohibition to provide NAS to the audit client, audit firms will still have incentives to favor the interest of corporate insiders as a means to increase the likelihood of being hired for consultancy services. Second, even if public investors have the ability to nominate an auditor, controlling shareholders (in controlled firms) and managers (in firms with dispersed ownership structure) still have a great influence in the shareholders’ meeting. Auditors will continue to have incentives to please insiders in order to secure its appointment. Finally, and perhaps more importantly, in companies with controlling shareholders, which are most companies around the world, facilitating the nomination of auditors for minority investors would not make a significant difference. As the controller will still control the appointment of auditors through the shareholder meeting, the auditor will have incentives to treat corporate insiders (and particularly the controller) favorably – or at least public investors can reasonably think so.

5. Going forward: New proposals for auditor independence

Regulators seeking to solve the auditor independence puzzle face two primary challenges. On the one hand, they need to provide a solution to the inherent conflict of interest existing between audit firms and their clients. On the other hand, this solution should not undermine the quality of the audit services. The following sections develop a proposal to solve the auditors’ independence puzzle. We suggest reforms in three distinct areas: a reform of the system for the appointment of auditors in the context of controlled firms; a reform of the composition and operation of the audit committee; and increased transparency in the internal governance of audit firms and audit partner’s compensation.

5.1. Majority-of-the-minority approval in controlled firms

The empowerment of shareholders makes sense in companies with dispersed ownership structure where there is a high risk of managerial agency problems. Therefore, it fails in companies with controlling shareholders. In these companies, the insiders to be watched not only include managers, but also the controlling shareholder, or coalitions of large shareholders that jointly control the company. In such companies, there is no possibility that a shareholder vote on

112 Coffee, supra note 108.
113 At present, there is not even legal requirement for shareholders to vote on the appointment of the auditors. However, most firms allow shareholders to ratify the engagement. Supra note 54 and accompanying text.
114 Coffee, supra note 108.
115 Id.
116 Id.
117 Supra note 60 and accompanying text.
the auditor will improve his independence. This is true both under US law, where shareholders ratify the appointment as a matter of practice, and under the EU Audit Directive, which requires an appointment of the auditor by shareholders.\(^{118}\) In practice, the auditor will be elected *in practice* by the controller.

This problem is very familiar in the context of independent directors.\(^{119}\) Indeed, independent directors are often not truly independent in controlled firms due to the influence of the controlling shareholder in their appointment and removal. For this reason, scholars and policymakers have brought forward several proposals, some of which have been implemented internationally.\(^{120}\)

Other than boards, which combine a number of functions, namely both monitoring and the implementation of the interests of shareholders (but also groups of shareholders) within corporate decision-making, auditors exclusively have a monitoring function. It is therefore not self-evident that the appointment of auditors should be left to the majority of shareholders. As a matter of fact, controlling shareholders will not need an auditor to monitor management, but will have more direct channels available if they need additional information about the firm. Frequently, they are strongly represented on boards, or their representatives take leading management functions (e.g. in family firms). Accounting scandals in firms with controlling shareholders typically involve self-dealing transactions with them that a more independent auditor might have uncovered.\(^{121}\)

In such firms, policymakers need to see auditors as agents of public investors, other stakeholders and users of financial statements. While it is hardly practicable to include all of these groups in the election or ratification process for the auditor, it seems straightforward to replicate some of the proposals brought forward in the context of independent directors.

This does not mean that rules for the appointment of auditors need to vary across firms. Controlling shareholders (if there are any) should merely be required to abstain from voting. Admittedly, our proposal does not change the appointment process in dispersed ownership firms, where we need to rely on institutional investor activism to police the appointment of auditors that are too cozy with management. Our proposal merely seeks to create a similar situation by excluding the key group to be monitored from the election. Effectively, auditors should thus be elected by a majority of minority investors. The audit committee and/or board should then be required to negotiate the audit engagement agreement in good faith.

Our raises some questions about when exactly a shareholder should be prohibiting from voting. First, how do we delineate controlling shareholders for the purpose of majority-of-the-minority approval? Relying exclusively on de facto control and an assessment by a court would create an increased risk of an ex post invalidity of the appointment. Laws therefore often use more

\(^{118}\) *Supra* notes 54-55 and accompanying text.


\(^{121}\) Coffee, *supra* note 5, at 207-208.
formal control definitions for various purposes. To prevent an easy circumvention of the definition, it seems advisable to use a relatively low threshold and to define as controlling shareholders those with the ability to exercise or control the exercise of 30% or more of the votes to be cast, and those able to appoint or remove directors holding a majority of voting rights at board meetings.

Second, what if there is not a single controller, but multiple large shareholders that dominate the firm in combination? In this case, and similarly to what happens in the context of takeover regulation, the law should clarify that acting in concert to satisfy the criteria for control also excludes shareholders from voting.

5.2. Enhancing the role and composition of the audit committee

Most countries around the world require public companies to have an audit committee to oversee the company’s financial reporting and audit policies. This committee plays a significant role in the appointment, removal and monitoring of the company’s auditor. For this reason, most of its members must be independent directors. Likewise, as this committee should have the technical knowledge required to oversee auditors and financial reporting, some jurisdictions require the members of the audit committee (or some of them) to have expertise in accounting, audit, and/or financial matters.

Unfortunately, audit committees often do not seem to be doing their job in an effective manner, since the empirical evidence suggests that the audit market penalizes auditors for providing investors with value-relevant information that is critical of management. Therefore,

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122 For example, in the context of takeovers (especially in countries with a mandatory bid rule), the concept of control is usually defined. In some countries, a situation of control exists, unless it is shown otherwise, whenever a shareholder has a certain percentage of the company’s voting rights. Other countries follow a more functional definition of control, based on the idea of the facto control. For an analysis of this discussion, see Umakanth Varottil, Comparative Takeover Regulation and the Concept of 'Control', 2015 SINGAPORE J. LEG. STUD. 208-231. Likewise, in the context of groups of companies, particularly when it comes to the imposition of consolidating financial statements, the concept of control is often defined by the legislation too. For example, in the EU Member States, a parent company is required to prepare consolidated financial statements (unless an exemption applies) whenever it has control over other companies.


124 In the EU, for example, see Directive 2004/25 on Takeover Bids, art. 5. In other jurisdictions, see Varottil, supra note 122.

125 See OECD (2019), OECD Corporate Governance Factbook, available at www.oecd.org/corporate/corporate-governance-factbook.htm, pp. 121-122, reporting that 92% of jurisdictions now require listed companies to establish an independent audit committee, while the remaining jurisdictions recommend it in corporate governance codes.

126 For a general overview of the role of the audit committee, see IOSCO Report on Good Practices for Audit Committee and Supporting Audit Quality (2019), available at https://www.iosco.org/library/pubdocs/pdf/IOSCOPD618.pdf. In the US, see Regulation S-X, 17 CFR § 210.2-01(c)(7) (requiring the approval of the auditor’s engagement as well as the approval of the amount of NAS by the audit committee).

127 See also OECD, supra note 125, pp. 121-122.

128 For example, in the United States, issuers must disclose whether at least one “financial expert” serves on the audit committee. See Sarbanes-Oxley Act, § 407. In addition, the NYSE requires that at least one member must have “accounting or related financial management expertise”. See NYSE Listed Company Manual Section 303A.07(a). Likewise, NASDAQ listing standards require at least one audit committee member to be “financially sophisticated”, and require all audit committee members to be able to read and understand financial statements. See NASDAQ Equity Rule 5605(c)(2)(A). Under EU law “at least one member of the audit committee shall have competence in accounting and/or auditing”. EU Audit Directive, art. 39(1).

companies – with the approval of the audit committee – may prefer to hire less strict auditors. As a result, any future reform seeking to solve the auditors’ independence puzzle should put more emphasis on the audit committee.

First, the audit committee should be formed by a majority of members with expertise in accounting, audit, finance and corporate governance. Otherwise, they might not be able to identify weaknesses in the company’s internal control as well as the accounting and audit practices. Second, this committee should be formed by people willing and able to decide what is best for public investors, regardless of the interest of the corporate insiders. Unfortunately, this is a more severe problem. On the one hand, many individuals the expertise in accounting may lack independence because of close connections with the audit industry. On the other hand, the appointment of independent directors (including those included in the audit committee) is usually influenced by corporate insiders. Therefore, for the audit committee to work effectively, and for the auditors to create confidence on public investors, regulators need to first enhance the system of approval and removal of independent directors. In the context of firms with dispersed ownership structures, where the CEO plays an important role in the appointment and removal of independent directors, the system can be improved by increasing the voice and power of shareholders, for example, by enhancing the system of proxy voting and the role of proxy advisors.

By contrast, in companies with controlling shareholder, the appointment and removal of independent directors is mainly decided by the controller. In these companies, a credible system of independent directors should require the vote by both the shareholders’ meeting and a majority of minority for the appointment and removal of independent directors, as well as the mandatory existence of at least one independent director appointed by minority investors. Finally, members of the audit committee should have enough time in the monitoring of the company’s auditors and financial matters. Indeed, while ‘busy directors’ can be beneficial for certain functions and companies, members of the audit committee need to spend time interacting with the auditor and the company’s accounting team, as well as assessment the company’s financial policies. Therefore, this work can be time consuming. Thus, along with independence and expertise, availability and commitment are another pillar of an effective audit committee.

internal control material weaknesses (ICMWs) and finding that the issuance of a single ICMW is associated with a 2.5% lower growth in the number of clients and an 8% decline in year-over-year revenue for that office).

130 See Cowle & Rowe, id. (blaming the audit committee for the punishment, in terms of fewer appointments and lower fees, of those auditors detecting more internal weaknesses). See also COMPETITION & MARKETS AUTHORITY, supra note 109 (report on the audit industry recommending increase accountability of audit committees).

131 In most countries, members with financial expertise represent only a minority on the committee. Moreover, expertise on corporate governance is not required. For example, SOX § 407 requires issuers to disclose whether one (!) committee member qualifies as a “financial expert” or not. See also Regulation S-K, Item 407, 17 C.F.R. § 229.407(d)(5).

5.3. Enhancing the internal governance of audit firms

As discussed above in section 2.4, scandals such as Enron show that the functional gatekeeper is often not the audit firm as a whole, but the key engagement partner or a small group that audits a firm and develops the relationship with that client. The hypothetical interests of the accounting firm as a whole are not entirely absorbed by these individuals, even if they are partners, thus leading to an internal agency problem. While the audit firm as a whole may have stronger incentive to maintain high standards of independence and audit quality, Reforms relating to rotation and non-audit services therefore fail if they do not tackle this issue.

There are a number of factors at play that influence the incentives of individual auditors. On the one hand, individual partners may have a greater incentive to shirk and may be more easily captured by an individual client because he obtains only a small percentage of the firm’s profit and loss. On the other hand, in a large firm partners may be well-positioned to monitor each other (for which they might have incentives because of personal liability), and they may be in a good position to put internal control in place. Arguably, with the establishment of consulting in audit firms, audit partners and the firm’s consulting divisions became natural allies that often were more powerful than the accounting firm’s internal audit division.

In addition, while accounting firms today form international groups, they are no global partnerships. Each of the four networks is organized around either UK Company limited by guarantee or a Swiss cooperative, of which its national units (sometimes several in a country) are members. The coordinating entities provide some common standards across countries, but their partners in the country in question own the national affiliates. Obviously, separate national structures are necessary because of differing national regulatory requirements. The national units are separate in terms of liability and regulatory sanctions, but it is less clear what effects reputational incidents have. While the Anderson network unraveled world-wide after Enron, a localized scandal in one of the network would likely not have any impact beyond the country in question. One lesson is that it is difficult to generalize about the effectiveness of sanctions or agency conflicts within these firms. The interests of firms within one network may sometimes diverge, but likely not enough to alleviate concerns that the connection can sometimes create a conflict of interest.

So how should the incentives for individual auditors be improved? One option is to prosecute them in cases of wrongdoing rather than the firm as a whole, which has already happened in a number of cases. Starting from the premise that firms will not fully resolve internal agency problems themselves, they may also be contented with a settlement with

137 Kraakman, supra note 21, at 71-72 (“larger firms obviously make more reliable gatekeepers”); Miller, supra note 76, at 78 (suggesting that an engagement partner may not report errors because of the utility received from the client); for empirical results see Choi et al., supra note 63; Francis et al, supra note 63.
138 DeAngelo, supra note 41, at 191.
139 Kraakman, supra note 21, at 72.
140 Coffee, supra note 24, at 1415.
142 Art. 1(2) of the EU Audit Directive provides an expansive definition of “network”, to which both the Directive and the Audit Regulation attach consequences in the context of independence requirements.
143 See, e.g. Cunningham, supra note 34, at 1700-01 (discussing criminal investigations against KPMG in 2005).
prosecutors or regulators that might actually expose a partner to criminal liability. However, generally it appears that individual partners should have more “skin in the game.”

Reform in this area could rest multiple strategies. First, one possibility would be to strengthen incentives for partners to monitor each other. Large accounting firms are rarely unlimited liability entities such as general partnerships today, but rather LLPs in the United States or corporations in some other countries. Arguably, this could undercut incentives for partners to monitor each other. Going back to unlimited liability is likely unfeasible politically, especially after the trend toward limited liability during past decades. In fact, the main reason for the spread of the LLP in professional services firm in the US was the concern about being held liable for the negligence one has possibly never even met. Moreover, partners typically need to make a considerable equity investment to join a firm; the risk of losing this share should in theory create a monitoring incentive already.

Second, one could think about tweaking incompatibilities and prohibitions. Auditor independence rules already often apply to individual partners working in audit team or in the chain of command above them. However, the effectiveness of incompatibilities is sometimes limited. For example, both US law and EU law establish a “cooling-off period” for the employment of former employees of the accounting firm in an audit client. The difficulty here is that this prohibition is only effective of the audit form remains the same; such an employment will not invalidate past audits.

Third, regulators could strengthen individual sanctions, such as personal financial penalties, the possibility of losing the license as a CPA, or a prohibition against working in the financial industry after a regulatory finding of wrongdoing. However, relatively remote sanctions might not exert a sufficient deterrent effect compared to the more immediate benefits resulting from the relationship with the client.

Fourth, and most importantly, regulators should consider how remuneration is structured within audit firms. In the US, under the SEC’s independence requirements an audit firm is not considered independent if “any audit partner earns or receives compensation based on the audit partner procuring engagements with that audit client to provide any products or services other

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145 For example, in Germany § 27 Wirtschaftsprüfer-Ordnung (WPO) permits any type of registered business association
146 Kim, supra note 20, at 434 (suggesting that the move to LLPs has eliminated incentives for law firm partners to monitor each other); Xiaohong Liu & Dan Simunic, Profit Sharing in an Auditing Oligopoly, 80 ACCT. REV. 677, 679 (2005) (“Liability sharing between partners is essential for the motivation of teamwork because an auditor is willing to provide consultation/help to his partner if and only if he bears some responsibility for the audit failure of his partner’s clients), but see Kraakman, supra note 21, at 72 (noting joint liability of partners as one of the incentives to monitor).
148 See also Clive Lennox & Bing Li, The consequences of protecting audit partners’ personal assets from the threat of liability, 54 J. ACC. & ECON. 154 (2012) (finding that switching to LLP status had no effect on audit quality in the UK, and that switched were likely introduced by the cost of the exposure of partners’ personal assets to risk).
149 See, e.g. Regulation S-X, 17 CFR § 210.102(c)(8), (11) (defining “chain of command” and “covered person” in the context of audit independence requirements).
150 SOX § 206 (prohibiting employment in certain leading financial positions in an audit client for a one-year period after the conclusion of the audit); Regulation S-X 17 CFR § 210.102(c)(2)(iii) (prohibiting employment of former employees, shareholders and partners of the accounting firm under certain circumstances); EU Audit Directive Art. 42(3) (prohibiting the key audit partner from taking a key management position in the audited firm for two years).
The EU Audit Directive requires “adequate remuneration policies, including profit-sharing policies, providing sufficient performance incentives to secure audit quality. In particular, the amount of revenue that the statutory auditor or the audit firm derives from providing non-audit services to the audited entity shall not form part of the performance evaluation and remuneration of any person involved in, or able to influence the carrying out of, the audit.”

While these rules go a long way, they do not change the expectation inside of accounting firms to develop a particular client relationship over the years, success at which will likely result in professional advancement within the firm and long-term growth of compensation. In large law firms in the US, seniority-based lock-step compensation systems have since the 1980s given way to systems where partner remuneration is based on individual contributions to the firm’s profits, and partners can be de-equitized if they fail to generate revenue.

Accounting firms around the world use a variety of compensation systems for partners, making comparisons difficult. Generally, compensation systems involve two choices. First, how many partners should be included in a profit pool (e.g. all in a particular office, all in the country etc.). Second, to what extent should the profit pool be divided equally, to what extent should individual shares vary by performance? Firms have their own reasons for setting up a particular system. Less variability and larger pools mean that risks (e.g. liability) are shared among a larger set of partners. This is utility increasing ex post if partners are risk averse, but it reduces their incentive to avoid liability because it will be socialized. More variability and smaller pools set greater incentives to increase profits, but may make individual partner more susceptible to client demands. It may also reward partners for taking risky clients because the risk will be born by the entire firm.

Data about compensation systems are hard to come by, but research from several European countries suggest that partners’ compensation is positively associated with the size of the client portfolio and the acquisition of new clients, that larger accounting firms tend to have more variable compensation practices (presumably because they are less in need of risk-sharing),

153 Gadinis & Mangels, supra note 26, at 815.
154 Jere R. Francis, What do we know about audit quality? 36 BRIT. ACCT. REV. 345, 362 (2004); Kim, supra note 20, at 432-33.
155 Jürgen Ernstberger, Christopher Koch, Eva Maria Schreiber & Greg Trompeter, Are Audit Firms’ Compensation Policies Associated With Audit Quality? forthcoming in CONT. ACCT. RES.
156 Liu & Simunic, supra note 146, at 678.
158 Francis, supra note 154, at 362-63.
but that *ceteris paribus* more variable compensation is associated with lower audit quality (especially in medium-size firms).  

Any regulatory intervention in compensation systems intended to improve audit independence and quality would have to struggle balancing the goals of risk-sharing and incentivizing partners to perform with the possible risk of creating a pressure-cooker atmosphere to maximize revenue by pleasing clients. Moreover, regulation of fee systems needs to grapple with the difficulty of taking into account that firms at least implicitly reward partners for acquiring new clients. Even if regulation mandated a firm-wide pool using a lock-step or sharing system, presumably the prospective ability to acquire new clients would be taken into account when firms invite a prospective new partner to join. The same is true for reforms requiring the inclusion of variable compensations not based on profit-making, e.g. based on internal audit quality reviews, which recent European research suggests that may mitigate negative incentive effects.

Consequently, in our view reforms should *not* require accounting firms to implement a sharing system that excludes performance-oriented components more consistently than at present.  Sensible reform should emphasize increased transparency of compensation systems and their incentive effects. In many countries, audit firms already have to publish “transparency reports”, e.g. under Art. 40 of the EU Audit Directive. Under this section, audit firms already must, among other things, annually disclose their legal structure and ownership, as well as what internal measures auditor firms undertake to ensure independence. They must disclose “information concerning the basis for the partners' remuneration.” However, the actual transparency reports are often rather general on this particular point and may include a few paragraphs that explain that there are fixed and variable components of partner compensation. While audit firms have to list public interest clients, they are not required to list engagement partners for each of them.

These transparency reports are in principle a valuable regulatory instrument that has the potential in strengthening auditor independence. While the disclosure of individual partner compensation might conflict with privacy law principles in many countries, reforms should aim at precisely specifying how firms use performance-based metrics to calculate partner compensation, and at requiring firms to explain what profit pools they use for non-variable components. Transparency reports should also include lists of engagement partners for each publicly traded audit client in their report. In addition, if the audit firm provides any non-audit services to such audit client, the responsible partners for these services and the amount of fees

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160 Ernstberger et al., *supra* note 155 (researching Germany); Marie-Laure Vandenhaute, Kris Hardies & Diane Breesch, *Professional and Commercial Incentives in Audit Firms: Evidence on Partner Compensation*, forthcoming EUR. ACCT. REV. (researching Belgium)

161 Vandenhaute et al., *supra* note 160.

162 We are skeptical about the idea of going further into the direction of explicit performance based compensation. See Sharon Hannes, *Compensating for Executive Compensation: The Case for Gatekeeper Incentive Pay*, 98 CAL. L. REV. 385, 420-34 (2010) (proposing the issuance of restricted stock to auditors combined with mandatory rotation). First, the proposal requires the implementation of mandatory rotation, which entails a number of problems discussed above in section 3.2. Second, the restriction period would have to be long enough to ensure that the auditor accounting fraud would be uncovered during the time. This would make a considerable part of the auditors compensation depend on business risk that (unlike for managers) is completely outside the auditor’s control.

163 Audit Directive, art. 40(j).

received for such services should be disclosed as well as audit fees. the ability to gauge responsibilities for each client would enable investors to better judge the value of an audit report.

6. Conclusion

Auditors play a major role in corporate governance and capital markets. Ex ante, auditors facilitate firms’ access to finance by creating trust on public investors. Ex post, auditors can prevent misbehavior and prevent financial fraud by corporate insiders. In order to fulfill these goals, however, in addition to having the adequate knowledge and expertise, auditors should perform their functions in an independent manner. Unfortunately, for a variety of reasons, including the possibility of providing non-audit services or the fact of being hired and paid by the audited company, auditors face a clear conflict of interest. Therefore, even if they eventually act independently, investors have incentives to think otherwise. And if so, this lack of trust must be translated in an overall increase of a firm’s cost of capital.

The existing literature has attempted to solve the auditor’s independence puzzle through a variety of mechanisms, including prohibitions, rotations, or more recently breaking up of audit firms or empowerment of public investors. As it has been shown, all of these regulatory responses present some flaws. Namely, they do not effectively reduce the auditor’s conflict of interests or they do so at a very high cost for the audit profession that may undermine the quality of the auditor’s work. For this reason, this paper has proposed a new model to solve the auditors’ independence puzzle, which includes a system of majority-of-the-minority approval for the appointment of auditors in controlled firms, a reform on the composition and operation of the audit committee, and the strengthening and increased transparency of the internal governance and compensation system of audit firms.
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