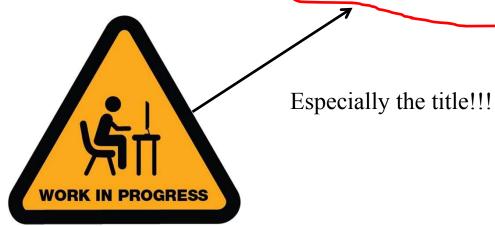
#### Shareholder and Stakeholder Orientations

Around the World



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#### Motivation

# Oliver Hart and Luigi Zingales 2016 GCGC in Stockholm

## Hart and Zingales

• Q: Is the Responsibility of Business to Pursue Shareholder Value?

• A: If shareholders have ethical concerns, the answer may be no.

#### CSR is hot!

- But, most (finance) papers characterize CSR as
  - a firm-level attribute: KLD data
  - a country-level attribute: co-determination

- Hart and Zingales (2016) highlights that personal beliefs are important
  - "ethical concerns", "shareholder interests","founder to include a mission statement in their charters"

#### What we do

• We survey directors of listed companies in 23 countries

- Key measures of interests:
  - Attitudes towards stakeholders/shareholders
  - Values (Schwartz)
  - Personal characteristics

## The questions

• Do directors vary in their attitudes towards stakeholders?

• What, if any, role do personal values play?

• What, if any, role do personal characteristics play?

• What, if any, role does culture play?

## The (tentative) answers

- Do directors vary in their attitudes towards stakeholders?
  - Yes.
- What, if any, role do personal

This seems consistent with Hart and Zingales: firms have a role to play when shareholder objectives cannot be achieved through other means

- Values (power, achievement, self-dır., -univergalism) seem to exhibit consistent pattern
- What, if any, role do personal characteristics play?
  - Women seem to be consistently more stakeholder-oriented than men
- What, if any, role does culture play?
  - Tentative findings: negative correlation between stakeholder attitudes and labor protection and trust

## Why is this important?

• Why do executives do what they do?

• Are there limits to policy/law/institutions?

• If we decide CSR is important, how do we implement it?

#### Background: Adams, Licht and Sagiv (2011)

- Surveyed directors in Sweden
- Key measures of interests:
  - Attitudes towards stakeholders/shareholders
  - Values (Schwartz)
  - Personal characteristics

#### Shareholderism-index

- Confront directors with vignettes derived from seminal court cases involving shareholder-stakeholder conflicts
  - Consumers: *Dodge v. Ford* (1919)
  - Employees: Parke v. Daily News (1962)
  - Creditors: Credit Lyonnais v. Pathé (1991)
  - Community: Shlensky v. Wrigley (1968)
  - Corporate philosophy (Tetlock, 2000)
- Index: average of responses

## Example: Dodge v. Ford (1991)

Corporation F is a manufacturer of consumer goods. Despite considerable competition, Corporation F is a highly profitable company thanks to patented technology and manufacturing know-how. In recent years, the company has been paying out only small amounts as regular dividends. The company now contemplates ways for using its very high capital surplus.

Suppose you are a director in F. To what extent would you agree with the following propositions?

| The company should   | Strongly<br>agree | Moderately agree | Slightly<br>agree | Slightly<br>disagree | Moderately<br>disagree | Strongly<br>disagree |
|--|-------------------|------------------|-------------------|----------------------|------------------------|----------------------|
| reduce the price of its products to benefit consumers.                     |                   |                  |                   |                      |                        |                      |
| distribute virtually all of its undistributed profits to its shareholders. |                   |                  |                   |                      |                        |                      |

# Example: Tetlock (2000)

Corporation X is considering updating its Web site. A consultant proposes to post one of the following statements under *Corporate Philosophy* as a statement from the board of directors.

Suppose you are a director in X. To what extent would you agree with the following propositions?

| The company should adopt the following statement as its corporate philosophy and post it on its Web site.  | Strongly<br>agree | Moderately<br>agree | Slightly<br>agree | Slightly<br>disagree | Moderately<br>Disagree | Strongly<br>disagree |
|--|-------------------|---------------------|-------------------|----------------------|------------------------|----------------------|
| 'We believe that our corporation should have one overriding purpose—to create value for shareholders. If every corporation were faithful to this mission, as we are, the net long-term result would be a vibrant economy that produces the greatest prosperity for the greatest number.'   |                   |                     |                   |                      |                        |                      |
| 'We believe that our corporation should strive to achieve a variety of sometimes conflicting goals. These include providing competitive returns to shareholders, ensuring fair treatment of employees, behaving responsibly toward customers, maintaining good relationships with suppliers and local communities, and pursuing reliable social and environmental policies. If every corporation were faithful to these multiple missions, as we are, the net long-term result would be a fundamentally more decent and just society.' |                   |                     |                   |                      |                        |                      |

#### Values

- Personal Values
  - Conceptions of the desirable
  - Trans-situational criteria or goals
  - Linked to behavior, likely causally
  - Schwartz (1992, 2009)
    - 10 value types



# Adams, Licht and Sagiv (2011)

- Hypotheses: support for shareholder wealth maximization ↑ as
  - power and achievement ↑
  - universalism and benevolence ↓
  - self-direction ↑
  - stimulation ↑

Table 3a. Shareholderism regressions: values, roles, and other personal factors

|                           | (1)                        | (2)                        | (3)                                   | (4)                       | (5)                       | (6)                       | (7)                                   | (8)                                   | (9)                       |
|---------------------------|----------------------------|----------------------------|---------------------------------------|---------------------------|---------------------------|---------------------------|---------------------------------------|---------------------------------------|---------------------------|
| Power (PO)                | 0.17**                     | 0.23**                     | 0.11*                                 | 0.12*                     | 0.12*                     | 0.14**                    | 0.10*                                 | 0.11*                                 | 0.12*                     |
| Self-direction (SD)       | [0.05]<br>0.16**           | [0.07]<br>0.13**           | [0.05]<br>0.07*                       | [0.06]                    | [0.07]<br>0.08*           | [0.07]<br>0.07*           | [0.06]                                | [0.06]                                | [0.06]<br>0.07*           |
| Achievement (AC)          | [0.05]<br>0.15**<br>[0.06] | [0.06]<br>0.21**<br>[0.07] | [0.05]<br>0.08 <sup>+</sup><br>[0.05] | [0.05]<br>0.10*<br>[0.06] | [0.05]<br>0.10*<br>[0.06] | [0.05]<br>0.11*<br>[0.06] | [0.06]<br>0.09 <sup>+</sup><br>[0.06] | [0.05]<br>0.09 <sup>+</sup><br>[0.06] | [0.05]<br>0.11*<br>[0.06] |
| Universalism (UN)         | -0.18**<br>[0.08]          | -0.18**<br>[0.08]          | -0.15**<br>[0.07]                     | -0.12**<br>[0.07]         | -0.14**<br>[0.07]         | -0.12**<br>[0.06]         | -0.11**<br>[0.06]                     | -0.12**<br>[0.07]                     | -0.15**<br>[0.06]         |
| Entrepreneurship          | [0.08]                     | $-0.12^{+}$ [0.08]         | [0.07]                                | -0.04<br>[0.08]           | -0.05 [0.08]              | -0.05<br>[0.07]           | -0.01 [0.08]                          | -0.04<br>[0.08]                       | -0.06<br>[0.07]           |
| Employee rep. (ER)        |                            | [0.00]                     | -0.44** [0.08]                        | -0.42** [0.08]            | -0.39**<br>[0.09]         | -0.45** [0.11]            | -0.47** [0.12]                        | -0.42** [0.09]                        | -0.47**<br>[0.10]         |
| Gender (male)             |                            |                            | [0.00]                                | 0.16**                    | 0.16**                    | 0.17**                    | 0.17**                                | 0.16**                                | 0.17**                    |
| Age                       |                            |                            |                                       | -0.08* [0.00]             | -0.08* [0.00]             | $-0.08^{*}$ [0.00]        | $-0.08^{*}$ [0.00]                    | $-0.08^{*}$ [0.00]                    | $-0.08^*$ [0.00]          |
| CEO                       |                            |                            |                                       | -0.03 [0.07]              | -0.01 [0.08]              | -0.03 [0.07]              | -0.03 [0.07]                          | -0.03 [0.07]                          | -0.03<br>[0.07]           |
| Tenure                    |                            |                            |                                       | 0.07*                     | 0.07*                     | 0.07*                     | 0.07*                                 | 0.07*                                 | 0.07*                     |
| # Directorships           |                            |                            |                                       | 0.10**                    | 0.10**                    | 0.10**                    | 0.10**                                | 0.10**                                | 0.09**                    |
| Equity holding            |                            |                            |                                       | [0.03]                    | -0.01<br>[0.09]           | [0.03]                    | [0.03]                                | [0.03]                                | [0.03]                    |
| PO* ER                    |                            |                            |                                       |                           | [0.09]                    | -0.05 [0.09]              |                                       |                                       |                           |
| SD* ER                    |                            |                            |                                       |                           |                           | [0.09]                    | 0.02<br>[0.13]                        |                                       |                           |
| AC* ER                    |                            |                            |                                       |                           |                           |                           | [0.13]                                | 0.02                                  |                           |
| UN* ER                    |                            |                            |                                       |                           |                           |                           |                                       | [0.12]                                | 0.08                      |
| Observations<br>R-squared | 626<br>0.21                | 626<br>0.21                | 626<br>0.37                           | 626<br>0.41               | 564<br>0.41               | 626<br>0.42               | 626<br>0.42                           | 626<br>0.41                           | [0.12]<br>626<br>0.42     |

Dependent variable: shareholderism stances (higher scores reflect higher shareholderism). Standardized beta coefficients. Robust standard errors, clustered at firm level, are in brackets. \*\*, \*, \* significant at 0.01, 0.05, 0.10, respectively.

## Adams and Licht (2016)

- An international version of Adams, Licht & Sagiv (2011)
  - Email-driven online survey several languages
  - US (~400), UK (~60), India (~50), Israel (~60), German (~50), ...
- Vignettes are:
  - Consumers Ford v. Dodge (1919)
  - Employees Parke v. Daily News (1962)
  - Creditors BCE v. 1976 Debentureholders (2008)
  - Community Shlensky v. Wrigley (1968)
  - General philosophy Tetlock (2000)

| finalcountry | Freq. | Percent | Cum.   |
|--------------|-------|---------|--------|
| Australia    | 127   | 11.45   | 11.45  |
| Austria      | 2     | 0.18    | 11.63  |
| Canada       | 142   | 12.80   | 24.44  |
| Germany      | 32    | 2.89    | 27.32  |
| Hong Kong    | 4     | 0.36    | 27.68  |
| India        | 59    | 5.32    | 33.00  |
| Ireland      | 5     | 0.45    | 33.45  |
| Israel       | 78    | 7.03    | 40.49  |
| Italy        | 13    | 1.17    | 41.66  |
| Jordan       | 4     | 0.36    | 42.02  |
| Korea        | 8     | 0.72    | 42.74  |
| Kuwait       | 7     | 0.63    | 43.37  |
| Malaysia     | 3     | 0.27    | 43.64  |
| Mexico       | 6     | 0.54    | 44.18  |
| Peru         | 4     | 0.36    | 44.54  |
| Saudi Arabia | 5     | 0.45    | 45.00  |
| Singapore    | 5     | 0.45    | 45.45  |
| South Africa | 28    | 2.52    | 47.97  |
| Spain        | 5     | 0.45    | 48.42  |
| Switzerland  | 29    | 2.61    | 51.04  |
| Taiwan       | 5     | 0.45    | 51.49  |
| UK           | 76    | 6.85    | 58.34  |
| US           | 462   | 41.66   | 100.00 |
| Total        | 1,109 | 100.00  |        |

# Basic summary statistics

| Variable   | Obs                                       | Mean  | Std. Dev.  | Min                              | Max                                    |
|--|---|---|--|----------------------------------|--|
| NSHRM8<br>NSHRM10<br>cpower<br>cachiev<br>cselfdir | 1,010<br>1,010<br>1,109<br>1,109<br>1,109 | 3.503218<br>3.398911<br>.5529757<br>.0340397<br>8318305 | .8258001<br>.7865626<br>.7531614<br>.7913346<br>.6267216 | 1<br>-1.691667<br>-2.6<br>-2.575 | 5.875<br>5.9<br>3.025<br>3.325<br>1.55 |
| cuniv<br>female<br>Age                             | 1,109<br>1,109<br>921                     | 2854674<br>.1172227<br>56.68458                         | .5959047<br>.3218306<br>10.46249                         | -2.208333<br>0<br>23             | 2.05<br>1<br>83                        |

#### **Preliminary Results**

|                      | (1)       | (2)       | (3)       | (4)       | (5) |
|----------------------|-----------|-----------|-----------|-----------|-----|
| Power                | 0.10 ***  | 0.09 ***  | 0.08 **   | 0.08 *    |     |
| Self-Direction       | 0.08 ***  | 0.09 ***  | 0.09 ***  | 0.10 ***  |     |
| Achievement          | 0.09 ***  | 0.09 ***  | 0.06 ***  | 0.06      |     |
| Universalism         | -0.25 *** | -0.24 *** | -0.25 *** | -0.26 *** |     |
| Independent          |           | 0.14 ***  | 0.11 **   | 0.13 **   |     |
| Gender (female)      |           | 0.24 **   | 0.20 *    | 0.16 *    |     |
| Age                  |           | 0.32 **   | 0.32 **   | 0.24      |     |
| Common Law           | 0.01      | -0.03     |           |           |     |
| Firm Country FEs     |           |           |           |           |     |
| India                |           |           | 0.16 ***  | 0.14      |     |
| Germany              |           |           | -0.04     | -0.18     |     |
| US                   |           |           | -0.07 *** | -0.27     |     |
| UK                   |           |           | -0.13 *** | -0.25     |     |
| Switzerland          |           |           | -0.27 *** | -0.36     |     |
| Other                |           |           | Yes       | Yes       |     |
| Director Country FEs |           |           | No        | Yes       |     |
| Observations         | 1010      | 921       | 921       | 921       |     |
| R-squared            | 0.09      | 0.10      | 0.13      | 0.13      |     |

# Preliminary results

• Shareholderism in countries with n>20

| finalcountry | ones | NSHRM8    | NSHRM10   |
|--------------|------|-----------|-----------|
| Switzerland  | 29   | 3.1296296 | 3.1666667 |
| Australia    | 127  | 3.2574153 | 3.1720339 |
| Canada       | 142  | 3.3905109 | 3.2824818 |
| Germany      | 32   | 3.3317308 | 3.35      |
| UK           | 76   | 3.451087  | 3.3521739 |
| US           | 462  | 3.5671463 | 3.4388489 |
| Israel       | 78   | 3.5532787 | 3.4983607 |
| India        | 59   | 3.9768519 | 3.8037037 |
| South Africa | 28   | 4.0046296 | 3.9592593 |

## Shareholderism and law n>=20

|                 | (2)       | (3)      | (5)       | (6)       | (7)                 | (8)  | (9)      | (11)     | (12)      | (13)               |
|-----------------|-----------|----------|-----------|-----------|---------------------|--|----------|----------|-----------|--------------------|
| <b>VARIABLE</b> |           | NSHRM8   | NSHRM8    | NSHRM8    | NSHRM8              | and the same of th |          |          | NSHRM10   |                    |
|                 |           |          |           |           |                     |  |          |          |           |                    |
| DLLSASDI        | 0.128     |          |           |           |                     | 0.030  |          |          |           |                    |
|                 | [0.33]    |          |           |           |                     | [0.10]   |          |          |           |                    |
| LLSdisclos      |           | 0.578*   |           |           |                     |  | 0.318    |          |           |                    |
|                 |           | [2.30]   |           |           |                     |  | [1.28]   |          |           |                    |
| BLabProt        |           |          | -0.259    |           |                     |  |          | -0.009   |           |                    |
| DO 10           |           |          | [-0.43]   | 4 000+++  |                     |  |          | [-0.02]  |           |                    |
| BSoclSec        |           |          |           | -1.636*** |                     |  |          |          | -1.391*** |                    |
| A labCaa        |           |          |           | [-5.87]   | 0.267**             |  |          |          | [-4.72]   | 0.400*             |
| AJobSec         |           |          |           |           | -0.267**<br>[-3.51] |  |          |          |           | -0.188*<br>[-2.40] |
| Constant        | 3.424***  | 2.998*** | 3.584***  | 4.634***  | 3.710***            | 3.385***   | 3.123*** | 3.408*** | 4.361***  | 3.529***           |
| Constant        | [12.85]   | [12.14]  | [25.46]   | [26.32]   | [64.28]             | [16.32]  | [12.60]  | [29.93]  | [22.70]   | [55.13]            |
|                 | [12.00]   | [12.17]  | [20.40]   | [20.02]   | [04.20]             | [10.02]  | [12.00]  | [20.00]  | [22.70]   | [00.10]            |
| Observatio      | 936       | 936      | 936       | 936       | 794                 | 936  | 936      | 936      | 936       | 794                |
| R-squared       | 0.000     | 0.009    | 0.001     | 0.038     | 0.016               | 0.000  | 0.003    | 0.000    | 0.030     | 0.009              |
| Adjusted R      | -0.000660 | 0.00828  | -0.000120 | 0.0374    | 0.0150              | -0.00105   | 0.00204  | -0.00107 | 0.0294    | 0.00749            |

Robust t-st \*\*\* p<0.01,

## Shareholderism and culture n>=20

|                         | (2)                 | (3)                 | (16)                | (17)                 | (20)                | (21)                | (34)                | (35)                 |
|-------------------------|---------------------|---------------------|---------------------|----------------------|---------------------|---------------------|---------------------|----------------------|
| VARIABLE                | NSHRM8              | NSHRM8              | NSHRM8              | NSHRM8               | NSHRM10             | NSHRM10             | NSHRM10             | NSHRM10              |
| TrustW6                 | -0.023***           |                     |                     |                      | -0.021***           |                     |                     |                      |
| TrustW45                | [-8.58]             | -0.016**<br>[-2.75] |                     |                      | [-7.08]             | -0.017**<br>[-3.33] |                     |                      |
| ITradRat6               |                     | 11                  | -0.295*<br>[-1.97]  |                      |                     | []                  | -0.206<br>[-1.40]   |                      |
| ISurvSelf6              |                     |                     | [ 1.07]             | -0.311***<br>[-4.08] |                     |                     | [1.10]              | -0.303***<br>[-4.63] |
| Constant                | 4.408***<br>[42.36] | 4.127***<br>[17.22] | 3.508***<br>[65.34] | 3.927***<br>[37.73]  | 4.205***<br>[34.64] | 4.040***<br>[19.53] | 3.400***<br>[69.36] | 3.809***<br>[44.85]  |
| Observatio              | 642                 | 936                 | 875                 | 875                  | 642                 | 936                 | 875                 | 875                  |
| R-squared<br>Adjusted R | 0.055<br>0.0532     | 0.022<br>0.0207     | 0.013<br>0.0118     | 0.036<br>0.0354      | 0.048<br>0.0463     | 0.025<br>0.0242     | 0.007<br>0.00583    | 0.038<br>0.0370      |

Robust t-st \*\*\* p<0.01,

#### Conclusions

• Patterns in Adams, Licht and Sagiv (2011) are not a "just Sweden" effect

Personal values appear to matter

• Culture appears to matter

## **Implications**

- Diversity may matter
- Common prior assumption may be violated
- Group decision-making on boards may be more complex than we think
- But, we do not yet know how individual values aggregate at the board level